



Scan the QR code to see the pictures or watch the video!



Through energy-saving measures, such as dimensioning of electrical power and - if possible - the use of recyclable materials, BAKON commits to dealing responsibly with the environment.



[19-392]

Scan the QR code to visit the BAKON website



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Optimize your business process, increase your production capacity and reduce machine downtime with the RedCase® service and support program of Bakon.

RedCase® is a service and support program that provides comprehensive care for your Bakon machine with continuous updates and online machine check-ups (4 times per year). Furthermore RedCase® ensures that you may count on the fastest possible 24/7 service and support by our service engineers.

BAKON designs and produces standardized and customized depositing, spraying and cutting machines as well as production lines for efficient and high-volume processing of pastry products. BAKON machines stand for advanced technology and reliability.

RedCase[®] Content

RedCase[®] offers all the coverage you need for a carefree use of your Bakon machine. The case contains the following components:

- Spare parts and maintenance product
- Booster
- Special tools
- Wifi modem
- Camera
- Access code to your Bakon Portal



RedCase[®] Online

Modem and camera provide direct access to your Bakon Portal account with user manuals, electrical diagrams, certificates and lists of spare parts.



RedCase[®] Service and Support

- You may expand your service and support with the visit of one of our service engineers.

- ✔ 4 times per year online machine check-up
- ✔ Report and recommendation after every online machine check-up
- ✔ 24/7 service and support
- ✔ Easy access to your Bakon Portal to view user manual, electrical diagrams, certificates and list of spare parts
- ✔ Storage of your machine parameters on the Bakon Portal
- ✔ List of spare parts
- ✔ Access to our Service Priority Lane, which means preferential treatment for your service calls
- ✔ A RedCase[®] toolbox with IP camera, spare parts, special tools and maintenance products
- ✔ The possibility to expand your service and support with the visit of a service engineer



RedCase[®] Priority

RedCase[®] assures fast service and support by giving you privileged access to our Service Priority Lane.



RedCase[®] Safe

Secure all data of your machine safely in the Bakon Portal! The Bakon Portal keeps your machine parameters (and more) safely stored and easily accessible at all times.



RedCase[®] Care

We take good care of your machine by carrying out online machine check-ups 4 times per year. You'll receive a report with recommendation after every online check-up. In addition we store and administrate your machine parameters on the Bakon Portal.



You'll receive a report with recommendations after every online check-up and we store your machine parameters on the Bakon Portal.