

# INNOVATORS IN PASTRY



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RED ASE







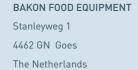








ENERGY LESS SAVE THE PLANET



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Scan the QR code to visit the BAKON website



Optimize your business process, increase your production capacity and reduce machine downtime with the RedCase® service and support program of Bakon.

RedCase® is a service and support program that provides comprehensive care for your Bakon machine with continuous updates and online machine check-ups (4 times per year). Futhermore RedCase® ensures that you may count on the fastest possible 24/7 service and support by our service engineers.





BAKON designs and produces standardized and customized depositing, spraying and cutting machines as well as production lines for efficient and high-volume processing of pastry products. BAKON machines stand for advanced technology and reliability.

### RedCase® Content

RedCase® offers all the coverage you need for a carefree use of your Bakon machine. The case contains the following components:

- Spare parts and maintenance product
- Booster
- Special tools
- Wifi modem
- Camera
- Access code to your Bakon Portal

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- 4 times per year online machine check-up
- Report and recommendation after every online machine check-up
- 24/7 service and support
- Easy access to your Bakon Portal to view user manual, electrical diagrams, certificates and list of spare parts
- Storage of your machine parameters on the Bakon Portal
- List of spare parts
- Access to our Service Priority Lane, which means preferential treatment for your service calls
- A RedCase® toolcase with IP camera, spare parts, special tools and maintenance products
- The possibility to expand your service and support with the visit of a service engineer

### RedCase® Online

Modem and camera provide direct access to your Bakon Portal account with user manuals, electrical diagrams, certificates and lists of spare parts.



## $\textbf{RedCase}^{\circledast} \ \textbf{Priority}$

RedCase® assures fast service and support by giving you privileged access to our Service Priority Lane.



#### RedCase® Safe

Secure all data of your machine safely in the Bakon Portal! The Bakon Portal keeps your machine parameters (and more) safely stored and easily accessible at all times.



You may expand your service and supportwith the visit of one of our service engineers.



#### RedCase® Care

We take good care of your machine by carrying out online machine check-ups 4 times per year.

You'll receive a report with recommendation after every online check-up. In addition we store and administrate your machine parameters on the Bakon Portal.

You'll receive a report with recommendations after every online check-up and we store your machine parameters on the Bakon Portal.